Population Health Trust Advisory Committee Meeting

Skagit County Board of Health June 4th, 2015



Skagit County Board of Health - Population Health Trust

Kenneth A. Dahlstedt, Chair Lisa Janicki, Commissioner Ron Wesen, Commissioner

Agenda

- Introduction, Agenda, Notes
- Steering Report Pending
- Update on Business Sub Committee
- Update on Contributions
- Survey Report and Help with Distribution
- Bill Henkel Forces of Change
- Jennifer Johnson Forces of Change
- Data Indicators
- Summary, next steps and closing



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Introductions

- Please Welcome
 - Karen Wanek, Skagit College
 - Chris Johnston, Peace Health
 - Yeshi Tulu, Skagit Public Health

- Please Provide Name
- Sector you Represent





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Steering Committee Report - Kari Ranten

- Suggested that a short survey be sent to all members about Contributions and inquire if people need additional help or information
- Further endorsed exploring the Business Sub Committee
- Bill Henkel and Community Action will provide in-kind support to manage paper distribution of survey
- Discussed means to increase Forces of Change presentations but decided on the status quo
- Started the conversation about Data Indicators but lots pending



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Business Sub Committee Report First Meeting is June 11th

Name	Work
Andrea Martin	Opus bank
Heather Hernandez	Skagit Publishing
Cheryl Bishop	Skagit Bank
Linda Fergusson	Burlington Chamber of Commerce
Don Wick	EDASC
Shirley Yap	Shell Corporation
Kim Ort	Shell Corporation
Anneleise Vance-Sherman	Regional Labor Economist at WA ESD



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2015 Budget and Contribution Report

Pledged Contributions (6)\$42,500Total 2015 Expected Cost\$76,959Pending Gap(\$34,459)



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Survey Sub Committee Report

- Thank our Survey Members: Connie Davis, Duncan West, Carol Hawk, Jenna Strand, Jennifer Johnson, Jennifer Sass-Walton, & Diane Smith
- Final Version Done
- Spanish next Monday, thanks to Bev Keyes
- Community Action Managing Paper Version
- Colleen Managing Spanish Paper Version
- Open June 22 July 15



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Survey Sub Committee Report

- Flyer to Announce Ready in Packet
- Table Tents Ready in Packet
- Newspaper ad from June 21-27
- Pending:
 - Link to PHT Web site?
 - Add link to your web site?
 - Create Master Email Distribution List



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Social Services Community Action Change Presentation







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15 Minutes



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Data Indicators

- Contract with Snohomish in Process
- Contract with Epidemiologist Pending
- Data Carousel in Oct-Nov
- Pending: Review what data indicators are essential and determine what more do we want from each services sector



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Information

- <u>Benton Franklin Data Indicator Web site</u> and invitation
- June 9th 4:00 6:00 pm Pasco, WA





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Closing Remarks

- Next meeting July 2nd
- Burlington Library
- Time: 9:00 to 12:00





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Community Action of Skagit County

Bill Henkel





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Formative for me – feeling the force of community momentum

Skagit Food Distribution Center



- Homeless Service Center
- BEST Place, Adult & Family Literacy



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Who we are

- Private nonprofit serving Skagit since 1979 (network born in 1964)
- Our mission: to foster and advocate for selfsufficiency among low-income people in Skagit
- Our promise: "The heart of Community Action is creating a spirit of hope by helping people help themselves and each other."
- Touching the lives of 1 in 4





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Community Action's Historical Disconnect and our 50th Anniversary

• **Our charge:** "Change a Community's attitudes and practices towards the poor"

• Our reality: Skagit's "Best Kept Secret"



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Forces of Change

- Growing Income Inequality
- Changing Demographics
- Decreased resources, increased demand and increased expectations
- O'Bama's 1st State of the Union
- Projections on Rising Federal Deficit



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"What are you going to do about it?"



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Our Journey into Community

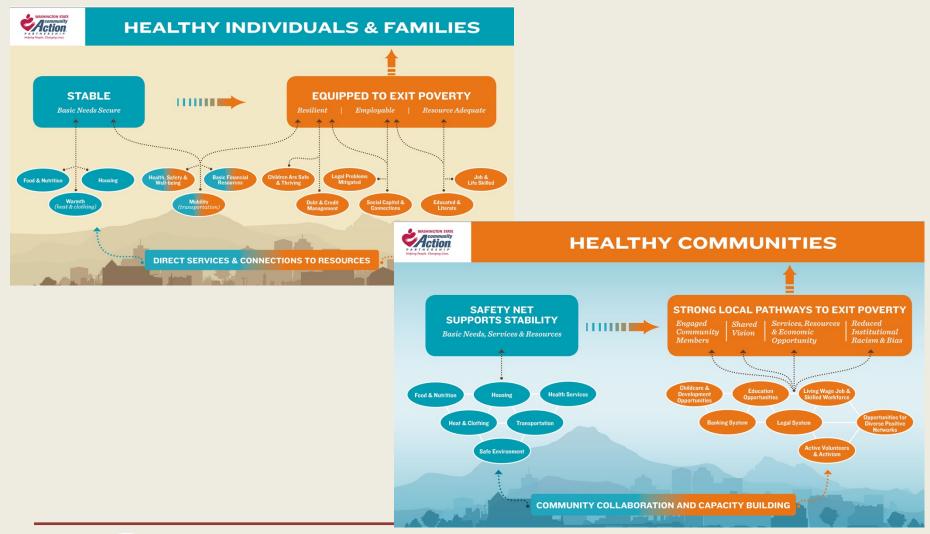
- "All hands on deck"
- WIPFLI Strategic Transformation Partnership – and staff team
- "Theory of Change" work with WA State Community Action Partnership



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Theory of Change



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Our Strategic Focus

• Better Lives

- Stabilizing Lives
- Equipping people for Success

2015 STRATEGIC PRIORITIES

1. Core Theme: Better Lives

OBJECTIVE: Stabilizing Lives

A. Food & Nutrition Community Action will help lead the local hungerresponse and food-support system from a focus on quantity to a focus on nutritional quality.

B. Building a Family's Basic Resources & Resiliency Community Action will work in partnership with the families we serve to identify basic resources to help them increase their resiliency and meet their life goals.

C. Housing

Community Action will lead our community in developing an effective Coordinated Point of Entry system that makes a meaningful impact on local homelessness.

D. Health

Community Action will provide a central access point for people who need healthcare coverage, and provide a leadership role in adult dental access and the evolution of a local dental safety net.

The heart of Community Action is creating a spirit of hope by helping people help themselves and each other.

OBJECTIVE: Equipping Families for Success

E. Employability.

Community Action will work in partnership with the people we serve to develop career plans, and begin, or further, their journey on a career pathway.

F. Education

Community Action will provide basic education for adults to increase their opportunities for a higher income, and facilitate transitions to post-secondary education, while building family stability so that their children can thrive in school and life.

G. Asset Building

Community Action will work with families to build assets, repair credit, manage their budgets, plan for their future, and find a financial home.





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Our Strategic Focus

• Stronger Community

- Engaging people in our Mission
- Partnering with Purpose



OBJECTIVE:

A. Coordination/Catalyst for Change

Community Action will take a leading role (or be a strong participant) in coalition planning and strategic partnerships that lead to significant community impact.

B. Engagement

Community Action will provide a dynamic path for community members to engage in our mission and expand their positive impact on Skagit County.

3. Core Theme: High-Impact Organization

OBJECTIVE:

A. Customer Focused

Community Action will emphasize high-quality, innovative service responsive to and informed by the voice of our customers and partners.

B. Engaged Workforce

Community Action will foster positive career and leadership development across our entire workforce.

C. Continuous Improvement

Community Action will develop and track key indicators of success to guide the continuous improvement of our work to stabilize lives, equip families for success and strengthen community.



D. Financial Health & Stability

In order to ensure high quality customer service, Community Action will maintain the financial health of our organization.





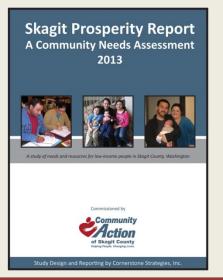
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Community Strengthening

Engaging people in our mission

Learn – Volunteer – Advocate – Give







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Community Strengthening

Partnering with Purpose

- Common vision
- Shared metrics





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Partnering with Purpose – a few examples

- Food Distribution Center
- Housing Resource Center
- Affordable Housing
- Asset Building Coalition
- One Community One Voice
 - And now Population Health Trust!



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Our Promise: "The heart of Community Action is creating a spirit of hope by helping people help themselves <u>and each other</u>."

Our Guiding question: What type of community do we want to see, and how can we work together to get there?



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Skagit County Public Health and Community Services

Forces of Change



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PUBLIC HEALTH

Communicable Disease Child and Family Health Environmental Health Correctional Health Immunization **WIC Program** Nurse Family Partnership Vital Statistics **Family Planning** STD Treatment **Tuberculosis Clinic** Food Safety Drinking Water **On-Site Sewage** Solid & Hazardous Waste Recreational Waters Vector (dogs, cats and bats program) **Recreational Shellfish** Air Quality **Disease Surveillance Emergency Preparedness** Outbreak Response



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Community Services

Mental Health Substance Use Disorders Developmental Disabilities Housing Services Senior Services Meals on Wheels Senior Center Program DD Employment Services **DD** Early Intervention Services School-Based Mental Health Program Treatment Courts Jail Transition Program Jail and Juvenile Detention MH Services **Recovery Wellness Program** Substance Abuse Treatment on Demand Residential Substance Abuse (jail) Crisis Triage Center (Lila Lane) **REACH Recovery Center** Youth Recovery Court Functional Family Therapy Transitions Step Down Housing Coordinated Homeless Entry Program Affordable Housing Coordination



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Who Do We Serve?



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Skagit County takes a Holistic Approach to Health Improvement

- Health starts in our homes, schools, workplaces, neighborhoods, and communities.
- The conditions of which we live in impact health.
- Resources that enhance quality of life can have significant influence on health outcomes.
 - ✓ Housing
 - ✓ Community Planning
 - ✓ Education
 - ✓ Employment



Science Wild Price

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Health of our Community

Public Health and Homelessness

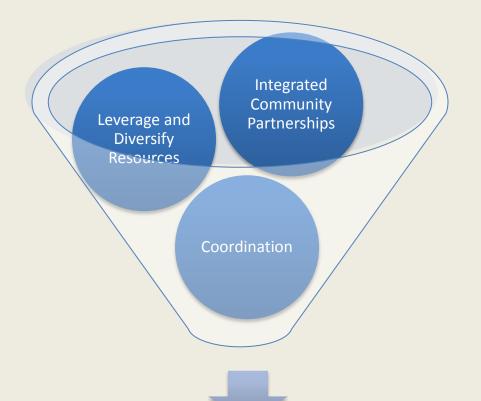
- \checkmark Homelessness in the 21st century is an ongoing problem
- ✓ Homelessness impacts health
- ✓ Homelessness impacts utilization of high cost service systems
- Public Health professionals can improve outcomes with a holistic approach to health improvement



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Combined Service Delivery Model



Improved Outcomes



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Needle Exchange Program

- Needle Exchange and Disposal is an evidence based public health program designed to reduce the spread of HIV, Hepatitis C, and other blood-borne infections among people who inject drugs, their families and the larger community.
- The Needle Exchange program will routinely offer risk reduction counseling and referrals to substance abuse treatment, medical care and testing, STD treatment, and mental health counseling.



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Drivers of Change











Washington State Health Improvement Plan (HB-1518, 2572) Accountable Communities of Health; Regionalized Focus Behavioral Health Integration (Mental Health and Substance Use Disorders) 2016



Full Health Care Integration (Behavioral Health and Medical Care) 2020

USHINGT'

Influential Events

- Communicable Disease Best Practices Analysis and Operational Assessment; Slalom Consulting http://www.skagitcounty.net/Departments/HealthDiseases/main.htm
- Affordable Care Act
- Behavioral Health Integration 2016



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Understand how state/federal law impacts mandated services



Align with changing federal and state policy related to health care

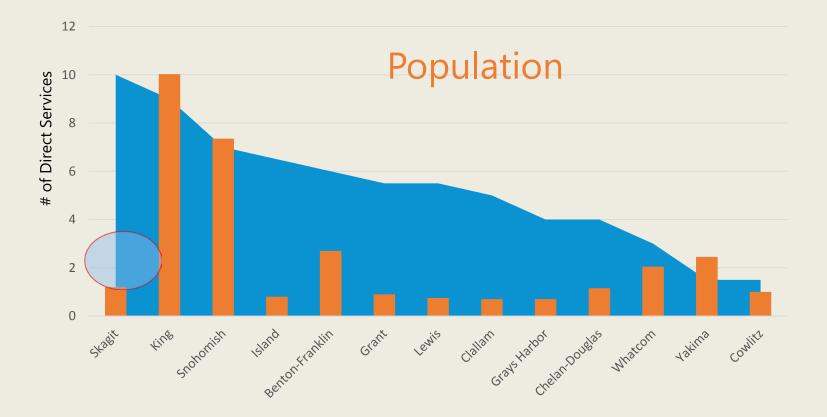


Learn what surrounding counties are doing to meet the needs of their population to identify best practices



Explore service offerings within Skagit County to ensure optimal alignment between the residents' needs and services offered

What Direct Services Are LHJs Providing?





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Assessment Findings

The majority of LHJs no longer provide STD clinics (85%) or any family planning services (77%)

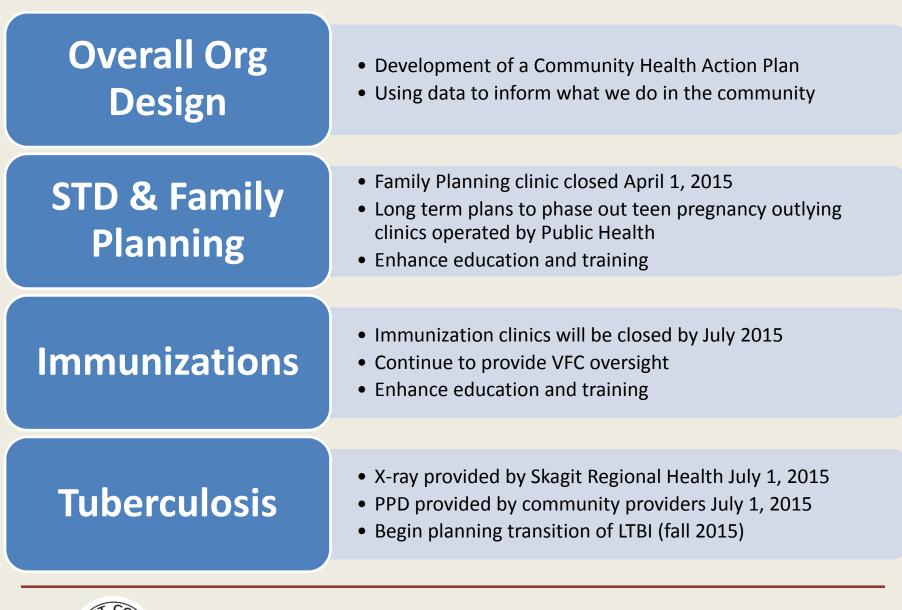
There is a statewide trend to reduce immunizations provided by LHJs

TB services have been scaled back within the past 10 to 15 years (69%), with a specific emphasis in latent TB (LTBI); 50% still do all TB services



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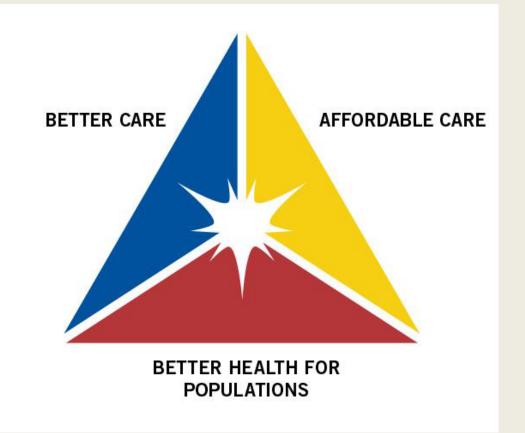




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Affordable Care ACT - Triple AIM





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Population Health – Why the buzz?

• Change in the focus from the individual level, a characteristic of mainstream medicine.



- Compliments the classic efforts of public health agencies by addressing a broader range of factors shown to impact the health of different populations.
- Reduce health inequities or disparities among different population groups due to, among other factors, social determinants of health.



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Emerging Health System

Large newly insured populations Incentives for providers and insurers to invest in prevention, immunizations, medical homes Increased opportunities for collaboration with community and healthcare industry partners



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Behavioral Health Integration

- Change in funding and contracting for substance use services
- Shift in behavioral health gaps and community needs
- Shift in .1% Sales Tax funding priorities
- Provider capacity and expertise



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Public Health





Direct clinical services are widely available in the community

- Immunizations
- Family Planning
- Communicable Disease Treatment
- Behavioral Health Treatment



An intention to improve continuity of care for clients by encouraging them to get preventive care with a primary care provider



Budget reductions

- Consolidate Public Health and Human Service Programming
- Transition services to reflect changing health needs
- Refocus resources to serve larger groups of individuals



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Public Health Trends

Emphasize role as assurer, educator and trainer of public heath vs. provider

LHJs move away from providing direct services Collaboration to improve outcomes



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What is on the horizon?





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FUTURE OF SKAGIT COUNTY PUBLIC HEALTH





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Goal #1: Assurance

- Move to a supervisory and community engagement-based model to prevent disease and improve health.
- ✓ Transition direct clinical services to community providers.
- ✓ Continue to provide foundational public health services.
- Strengthen education, training, and outreach for prevention, surveillance and services.
- Enhance and engage in ongoing communication and relationship building to develop trust with local providers and clinics.
- Enhance efforts to work with community providers and partners to start setting expectations and more collaborative relationships.

Enhance communication/marketing about what Public Health does.



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Goal #2: Data Driven Decision Making

- ✓ Analysis and Assessment Focus.
- Expand Communicable Disease Division and develop an epidemiology program.
- ✓ Hire an epidemiologist.
- Public Health strategic plan alignment with Community Health Plan.
- Target education, training, and outreach for prevention and services based on data.



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Goal #3: Population Health

- ✓ Provide leadership for Population Health Trust.
- Public Health alignment with community needs.
- Expand partnerships and leverage resources to improve outcomes.
- ✓ Alignment of county based strategies to achieve shared goals. Collective Impact.



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Population Based Upstream Prevention





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Public Health's Relationship with Population Health Trust

- Communicate
- Educate
- Train
- Collaborate
- Partner
- Assessment
- Alignment
- Collective Impact
- Upstream Prevention
- Leadership



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Thank You

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